

Privacy Policy

At Almaty-Ai, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website and use our services.

- 1. Information We Collect We may collect personal information from you when you visit our website, register for a course, or interact with us in any way. The types of information we may collect include: Personal Information: such as your name, email address, and phone number. Usage Information: such as your IP address, browser type, operating system, and browsing behavior on our website. Cookies: we may use cookies and similar tracking technologies to enhance your experience on our website and analyze usage patterns.
- 2. Use of Information We use the information we collect for various purposes, including: Providing and improving our services: to deliver the courses you have registered for and enhance your learning experience. Communicating with you: to send you course updates, marketing communications, and other relevant information. Analyzing usage: to understand how visitors interact with our website and improve its functionality. Legal compliance: to comply with applicable laws, regulations, and legal processes.

- 3. Data Sharing We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except as described in this Privacy Policy. We may share your information with: Service Providers: we may engage third-party service providers to assist us in delivering our services and managing our website. Legal Compliance: we may disclose your information in response to lawful requests from government authorities, law enforcement agencies, or as otherwise required by law.
- 4. Data Security We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.
- 5. Your Choices You have the right to: Opt-out of receiving marketing communications from us by following the unsubscribe instructions included in those communications. Update or delete your personal information by contacting us.
- 6. Children's Privacy Our services are not directed to individuals under the age of 16 and we do not knowingly collect personal information from children. If we become aware that we have collected personal information from a child without parental consent, we will take steps to remove that information from our servers.
- 7. Changes to this Privacy Policy We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised Privacy Policy on our website. We encourage you to review this Privacy Policy periodically for any updates. 8. Contact Us If you have any questions or concerns about this Privacy Policy or our data

practices, please contact us at support@almaty-ai.com.

9. Contact Form Submission and Registration When you submit a message through the contact form on our website, you are voluntarily providing us with personal information such as your name, email address, and any other details you choose to include in your message. By submitting the contact form, you consent to us collecting and processing this information for the purpose of responding to your inquiry.

In addition to responding to your inquiry, we may also automatically register you as a user on our website using the information provided in the contact form. This registration allows us to provide you with access to additional features, such as course enrollment and account management.

By submitting the contact form, you acknowledge that your personal information may be used for both the purposes of responding to your inquiry and registering you as a user on our website. If you do not wish to be registered as a user, please indicate this in your message, and we will not create an account for you.

Please note that registering as a user on our website is subject to our Terms of Service and this Privacy Policy. You have the right to update or delete your registration information at any time by contacting us. Thank you for reaching out to us, and we look forward to assisting you!